

CRUISE LINE

CANCELLATION

POLICIES

These policies apply to bookings which are voluntarily cancelled by clients. For passengers affected by the suspension of cruises across the next few weeks, there are different cancellation policies, which Travel Daily and Cruise Weekly will detail elsewhere.

CRUISE LINE	CANCELLATION TIME FRAME	VALIDITY	OFFER
APT	14 days prior	Cruises departing between 25 Apr 2020 and end of the year	If paid a deposit of in full, can postpone, defer or change holiday destination and any funds paid will be held as future holiday credit to use in 2020 or 2021 with change fee of \$250 per person
Azamara	48 hours prior	Cruises departing through to 31 Jul 2020	Full credit to use on future 2020 or 2021 sailings
Carnival Cruise Line	30 days prior	Cruises departing through to end of May 2020	Future cruise credit for sailings with one year of original sailing day
	30 days prior	Cruises departing between Jun and Sep 2020	Future cruise credit for sailings with one year of original sailing day
Celebrity Cruises	48 hours prior	Cruises departing through to 31 Jul 2020	Full credit to use on future 2020 or 2021 sailings
Crystal Cruises	8 days prior	Cruises departing in 2020	100% credit for cruise fare monies paid to be redeemed on any future voyage through to the end of 2022
Cunard	48 hours prior	Cruises departing prior to 31 Aug 2020	Future cruise credit equivalent to the cancellation fees and refund on all monies paid. Future cruise credit can be redeemed on bookings before 31 Dec 2021 for travel until end of March 2020
Dream Cruises	Standard cancellation policies remain		
Holland America Line	72 hours prior	Cruises departing prior to 31 May 2020	Full cruise credit must be redeemed by 31 Dec 2020 for any cruise in 2020 or 2021



MSC Cruises	48 hours prior	Existing and new bookings for sailings on or before 31 Jul 2020	100% future cruise credit to use before 31 Dec 2021
Norwegian Cruise Line	48 hours prior	Cruises booked to 30 Sep 2020	Full credit for future sailings to 2022
Oceania Cruises	48 hours prior	Existing and new bookings made by 30 Apr 2020 for voyages departing between 10 March to 30 Sep 2020	Future Cruise credit + up to the day of sailing should there be another applicable public promotion that offers better value guests can take advantage of the new deal
P&O Cruises	Standard cancellation policies remain		
Princess Cruises	48 hours prior	Cruises booked to 31 Jul 2020	Refund and future cruise credit for the amount of the cancellation fee to be used on any cruise departing by 31 Dec 2021
Regent Seven Seas Cruises	48 hours prior	All bookings under final payment made by 30 April on voyages departing from 10 March to 30 Sep 2020	Receive a 100% future cruise credit for any new booking within one year of any voyage that embarks between now and 31 Dec 2022 - Only for guests who have paid in full
Royal Caribbean International	48 hours prior	Cruises departing through to 31 Jul 2020	Full credit to use on future 2020 or 2021 sailings
Seabourn	30 days prior	Existing and new bookings through to 30 Apr 2020 for sailings departing 30 Apr - 15 Oct 2020	100% future cruise credit - credit is valid for bookings made within 90 days for sailings prior to 31 Dec 2021
Scenic Cruises & Tours	14 days prior	Cruises departing 01-31 May 2020	Full future travel credit valid for travel up to 31 Dec 2021
	30 days prior	Cruises departing 01 June - 31 Dec 2020	Transfer booking to an alternate departure without penalty and waive cancellation fees with the value of the booking applied as future travel credit
Silversea Cruises	48 days prior	Cruises departing before 31 Jul 2020	Full cruise credit for future 2020/21 sailings
	30 days prior	Cruises between 01 Jun - 31 Dec 2020	Cash cancellation option
Uniworld Boutique River Cruise Collection	14 days prior	2020 bookings after 23 Apr	Refund and future cruise credit for the amount of the cancellation fees or rebook any 2020 cruise without penalty. Future cruise credit can be used on any 2020 or 2021 sailing or TTC sister brands.
Viking Cruises	24 hours prior	Any cruise in 2020, 2021 and 2022 including those booked before 30 Apr 2020	Free to postpone their cruise and receive a future cruise voucher valid for 24 months

